

Royal Charters, Inc. is a tour operator service that prepares Motorcoach trips. Royal Charters, Inc. is insured, bonded and also licensed by the Commonwealth of Pennsylvania, Public Utility Commission PUC # A-6920036, to operate as a broker of passengers. Royal Charters, Inc. acts as an agent planning itineraries, arranging transportation, accommodations, meals, tours, attractions, reservations, step on guides and other services. We are not responsible for traffic, weather conditions, delays, mechanical breakdowns, personal injury or illness, accidents, lost or stolen items, cancelled venues, natural disasters, any damage to your parked vehicle, personal injury while on private property, or any other unexpected circumstances or situations. We make every effort to fulfill the items listed on the itinerary. Adjustments, substitutions and time changes may be made and we reserve the right to do so. Royal Charters, Inc. and/or the Motorcoach company are not responsible for your transportation should you miss the Motorcoach. Listen to announcements and be mindful of the time and the departure location. Royal Charters, Inc. has a 15-minute rule. If you have not arrived at the Motorcoach by 15 minutes after the scheduled or announced departure time, we will not wait and are not responsible for your transportation. Please do not return to the Motorcoach before the scheduled boarding or re-boarding time. Do not ask the Motorcoach operator to let you on early. Passengers should not ask or expect to sit on the Motorcoach when the group is at an activity. Walkers and wheelchairs can be stowed in the underneath luggage compartments. One portable oxygen tank is permitted to be carried by the user. By law, additional oxygen tanks cannot be stored in the overhead or underneath compartments. All pieces of luggage must be under 50 pounds, the same as airline standards. One carry-on bag per passenger is permitted and must fit in the overhead compartment or under the seat. The center aisle must remain clear. For security and liability reasons, do not ask the Motorcoach operator to open luggage bays for you to retrieve something from your luggage. Please do not pack valuables or your photo identification in your luggage. Royal Charters is also not responsible for lost or stolen items. If passenger would feel comfortable acquiring travel insurance for the trip, contact one of the companies below or a company of your own choosing. Passengers deal personally with the insurance company. Travel insurance must be acquired by the passenger at the time of their reservation. We are not a travel insurance broker and receive no commission on travel insurance purchases, nor do we have any responsibility with a claim that may be filed. If something is left behind on the Motorcoach at the conclusion of the trip, it is the responsibility of the **passenger** to contact the Motorcoach company to retrieve the item(s). Parking of your personal vehicle at any location while on a Motorcoach trip is at your own risk.

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